

Online Training

CONFLICT RESOLUTION

Session 1 – 4 Jan 2021

Session 2 – 5 Jan 2021

9am – 12.30pm (1 day | 7 hours)

COURSE OBJECTIVES

- ✚ Diagnose the impact of workplace conflict
- ✚ Recognise common causes of conflict
- ✚ Comprehend how constructive communication helps prevent conflict
- ✚ Learn Conflict Management Strategies to Quickly End an Argument

RM500
per pax



HRDF
– MALAYSIA –
CLAIMABLE

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